

Frequently asked questions

Do I as a member need to book to play a round of golf at Hagley?

No

Do I as a member need to book to bring a guest for a round of golf at Hagley?

No

Does a visitor need to book to play a round of golf at Hagley?

Yes

Can a visitor book anytime on any day?

No

When can a visitor book to play?

Restricted times as per example attached

How does a visitor book?

Online at hagleygolfclub.co.uk or by contacting the Pro Shop

How will I know if there are visitors booked on any given day and time?

They will be shown on the Club V1 App in real time, or you can contact the Pro Shop

What if I want to book to secure my own tee time or for me and a guest?

You can also book through the Club V1 app or by contacting the Pro Shop

What if I play regularly in a roll up, will this be moved?

No, as per the attached example week, all roll ups are protected for the members as a priority

What if there are loads of visitors and we can't get on to play?

Visitor numbers are capped to 8 tee times per day and no bookings of more than 2 consecutive times. The Pro Shop can block availability of tee times for visitors as the system is very responsive

Will the course be marshalled to monitor players have paid green fees and are following the rules?

Yes. The Pro Shop staff will marshal the course as part of their daily rota and be available to respond to GC members queries if you call the Pro Shop from the course

How long will this system be in place?

This is a trial, and we will be monitoring your feedback, The Membership Working Group will keep you updated on its progress.