



Hagley Golf Club – Values, Code of Conduct & Etiquette

1. Club Values

Our club is defined by more than the score on a card. We are committed to providing a respectful, inclusive and enjoyable environment, promoting the true spirit of golf. All members and visitors are expected to uphold the following values:

Respect

- Show courtesy to all
- Respect the course and its facilities (Repair divots and pitch marks, rake bunkers)

Integrity

- Play by the rules, if in doubt, ask
- Act with honesty in scoring and conduct

Sportsmanship

- Win and lose with grace and humility
- Encourage others and support fellow players
- Avoid slow play, be courteous to quicker golfers

Inclusivity

- Welcome players of all ages, abilities, sexuality and backgrounds
- Promote participation and enjoyment for everyone
- Foster a friendly, social, and supportive club environment

Safety

- Be aware, play safely and warn others (Fore).
- Always follow guidance provided by Greenkeeping team. Areas are roped off for your safety. Green's Team have priority.
- Safe operation of buggies and equipment protects everyone on the course

These values are supported by the Club's Code of Conduct and Etiquette standards, which all members and visitors are expected to follow.

Code of Conduct

All individuals on club premises (including the course, clubhouse, and practice facilities) must adhere to the following standards:

Professionalism

Harassment, foul language, or aggressive behaviour toward staff, members, or visitors will not be tolerated.

Compliance

Members and visitors must follow all club rules, local rules, dress codes, and instructions provided by:

- Club staff
- The Club Professional
- Course Marshals
- Official signage and notices

Dress Code (On Course)

- Smart, tidy, and conventional golf attire is required
- Proper golf shoes must be worn (preferably without metal spikes)

Alcohol & Substances

- Alcohol must be consumed responsibly and only in permitted areas
- Illegal substances are strictly prohibited

Safeguarding & Equality

- The club operates in line with Safe Golf principles
- Equality, Diversity & Inclusion standards apply at all times
- A designated Welfare Officer is available for any concerns

Disciplinary Action

Breaches of this Code may result in:

- Verbal or written warnings
 - Temporary suspension of playing or membership rights
 - Permanent revocation of privileges in serious cases
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3. Golf Etiquette & Course Care

To ensure an enjoyable experience for all, the following standards apply:

Safety First

- Do not play a shot until the group ahead is out of range
 - Always follow guidance from the Greenkeeping team
 - Ensure safe and responsible use of buggies and equipment
 - Shout “FORE!” immediately if there is any risk of striking another person
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Pace of Play

- **Ready Golf:** Play when safe and ready, rather than strictly in turn
 - **Positioning:** Keep up with the group in front, not just ahead of the group behind
 - **Playing Through:** Allow faster groups to pass if you are holding them up
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Course Preservation

- **Greens:** Repair your pitch mark and at least one other if possible; avoid standing on putting lines
 - **Bunkers:** Enter and exit from the low side; rake carefully after use
 - **Fairways:** Replace divots or use provided seed/sand mix
 - **Buggies:** Keep away from greens and tees; follow “Path Only” instructions when in place
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Clubhouse & Social Courtesy

Mobile Phones

- Keep phones on silent
- Limit calls to designated areas such as the car park or locker rooms, unless an emergency

Dress Code (Clubhouse)

- Smart casual attire is expected
- The following are not permitted:
 - Golf shoes (outside designated areas)
 - Waterproofs or outdoor wear
 - Ripped or frayed clothing
 - Football shirts or beachwear

Headwear

- Hats and caps should not be worn inside the clubhouse
- Exceptions apply for religious or medical reasons

4. Final Guidance

All members and visitors share responsibility for upholding these standards and maintaining the spirit of the club.

If in doubt, please seek guidance from the Club Professional, clubhouse staff, or committee representatives.